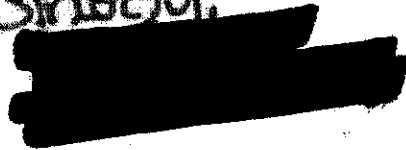


HAAP Staff,

Thank you so very much for all of your assistance in this process. It has made a huge difference in our lives. We have all learned so much not only about addiction but about ourselves as well. You all have helped us open the door to better & more effective communication. A phrase that continues to resonate is, "there can be consequences without anger". That was an eye opening statement. We hope that you realize what an impact the program has had for us, we will be forever grateful.

Sincerely,

A large black rectangular redaction box covering the signature of the sender.